



A Department of Education Servicer



U.S. Department of Education  
Information about your federal student loan

MAY 22, 2019

#BWBBLCY  
#B138 4586 4405 22L6#  
ALISON C RAMER  
6215 B ROOSEVELT WAY NE  
SEATTLE WA 98155-7733

RE: 6265314978  
ALISON C RAMER  
6215 B ROOSEVELT WAY NE  
SEATTLE WA 98155-7733

**Your federal student loan account is past due. If you cannot make a payment at this time, contact us. We have a number of repayment options available to help get your account back in good standing.**

**Fast, Easy Ways to Make Your Loan Payment Today:**

- Sign into mohela.com and select "Make a Payment"
- Call 888.866.4352 to make a payment anytime 24/7
- Use your bank's online bill pay service

Or mail your payment to:

- Department of Education/MOHELA P.O. Box 105347 Atlanta, GA 30348-5347

Please note: Mailing your payment may take longer and result in additional outreach from us until the payment posts to your account. Please include your account number with your payment. Payments must be drawn in U.S. currency on U.S. financial institutions or TD Bank.

**Don't Miss Future Payments - Enroll in monthly Auto Debit on mohela.com and begin receiving a 0.25% interest rate reduction.** If you are already enrolled in Auto Debit, please contact us to discuss your account.

**Experiencing Difficulty Making Payments?**

We can help if you are experiencing difficulty making your student loan payment. Student Loan Counselors are available at 888.866.4352 to discuss your repayment options including:

- Income-driven repayment plans
- Other repayment plans and schedules
- Availability of consolidation, deferment or forbearance

You may also log in to evaluate different repayment plans that could help manage your student loans.

*This is an attempt to collect a debt; any information obtained will be used for that purpose.*

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CALIFORNIA RESIDENTS: The state Rosenthal Fair Debt Collection Practices Act and the federal Fair Debt Collection Practices Act require that, except under unusual circumstances, collectors may not contact you before 8 a.m. or after 9 p.m. They may not harass you by using threats of violence or arrest or by using obscene language. Collectors may not use false or misleading statements or call you at work if they know or have reason to know that you may not receive personal calls at work. For the most part, collectors may not tell another person, other than your attorney or spouse, about your debt. Collectors may contact another person to confirm your location or enforce a judgment. For more information about debt collection activities, you may contact the Federal Trade Commission at 1-877-FTC-HELP or [www.ftc.gov](http://www.ftc.gov).